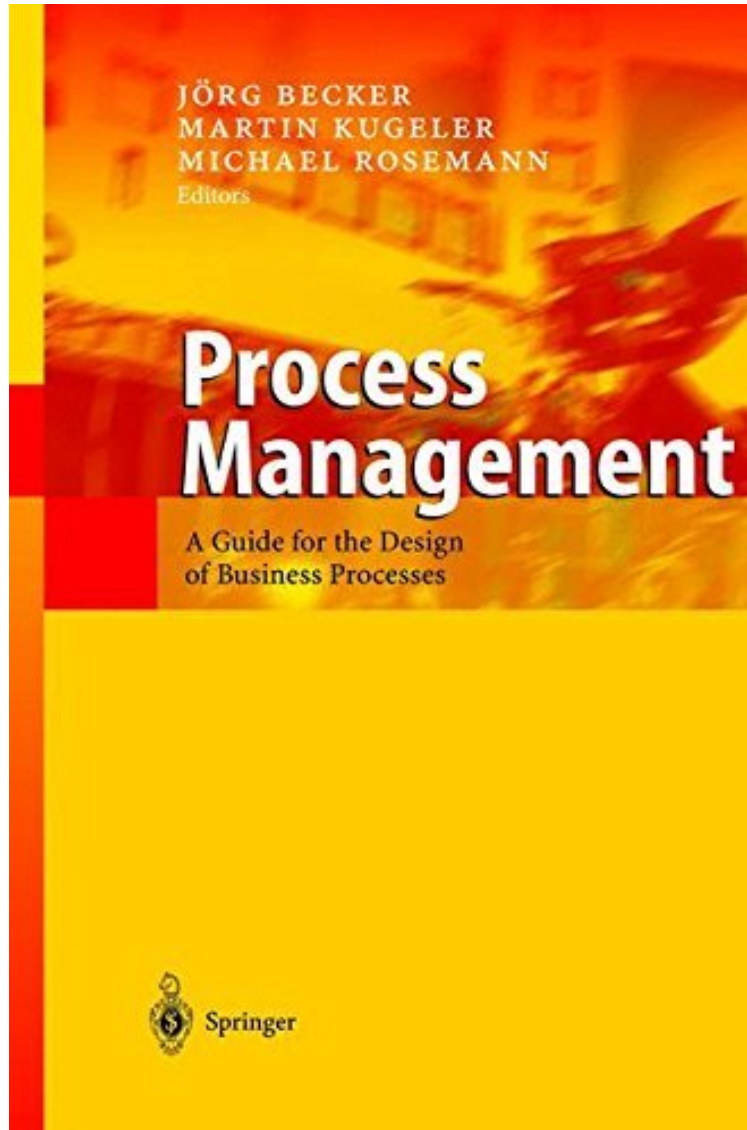


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Process Management: A Guide for the Design of Business Processes

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From Springer : Process Management: A Guide for the Design of Business Processes before purchasing it in order to gauge whether or not it would be worth my time, and all praised Process Management: A Guide for the Design of Business Processes:

0 of 0 people found the following review helpful. Great reference bookBy Daniel shirasakaAlthough too expensive, i found it very useful for my work as process analyst. I recommend it if you want to set a foundation for process reengineering.1 of 1 people found the following review helpful. End to end usefulnessBy Simon LarsenWhether new to process management/BPR/modelling or an experienced consultant you should be able to draw valuable lessons from this material.The book starts out by giving some context, setting the scene of process management and explaining the

reasons for venturing into process re-/design. It goes on to describe the most common project set up and then delves into the process of process management itself, based on tried and tested methodologies. The authors use a constructed case study that follows the reader throughout the book to demonstrate the theory covered in the chapters; all very easy to follow and logically executed. Where it lacks somewhat is in the fields of training and change management that follow almost any process change in an organisation, but other books cover these areas extensively. However, it would have served the book well had the authors chosen to pull in these practises to an otherwise very successful book. I thoroughly recommend this book!

Process Management is a compendium for modern design of process-oriented companies. A hands-on approach introducing, realizing and continually administering process management is presented with a thoroughly critical reflection of the necessary activities regarding the state of the art of organization theory and information management. This is done by following individual stages of a process model which has already successfully proved in practice. The progress of the project is described by a continuous case study which is the process management project of a modern service company. The included recommendations are summarized in a series of checklists for each stage of the project.