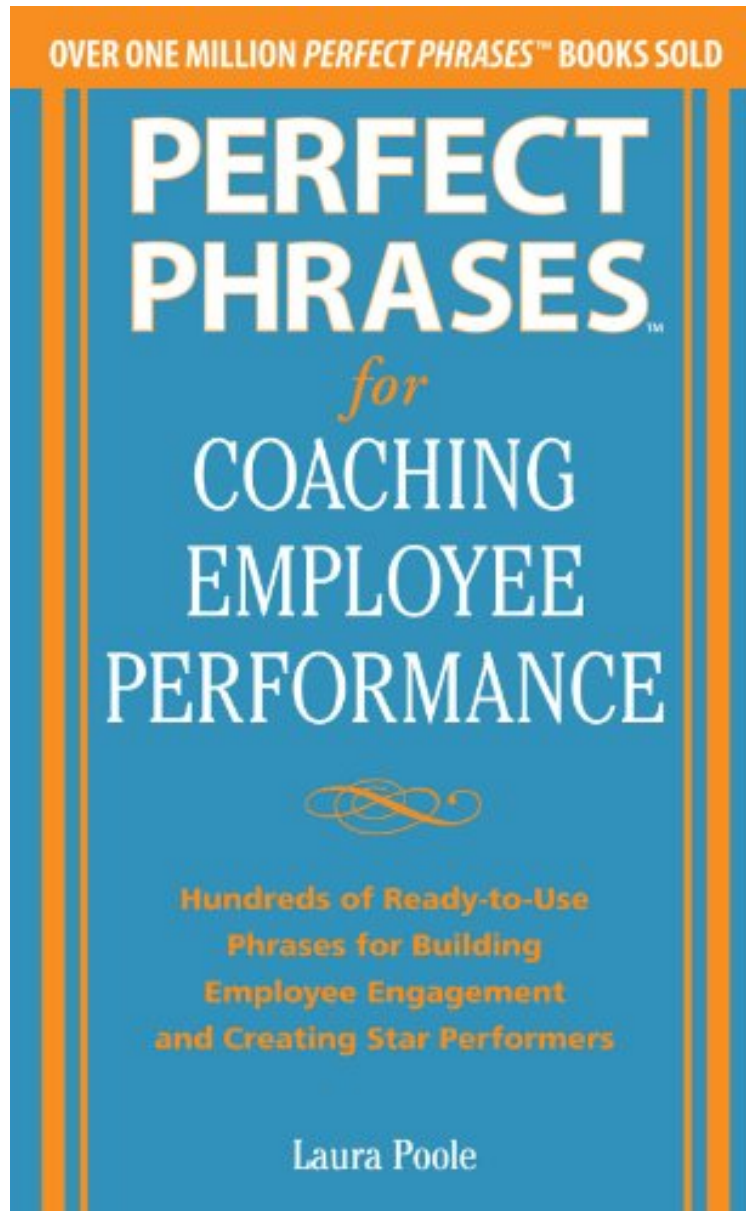


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About the Author Laura Poole is senior coach at her own consulting company, Archer Coaching. Poole coaches professionals at all levels and provides workshops and speaking opportunities for professional groups.