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## Innovating Lean Six Sigma: A Strategic Guide to Deploying the World's Most Effective Business Improvement Process (Business Books)

*Kimberly Watson-Hemphill, Kristine Nissen Bradley*  
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"Strategic and practical, *Innovating Lean Six Sigma* should top the reading list for anyone who wants to successfully implement operational excellence."  
—Michael L. George, bestselling author, *Lean Six Sigma* and *Lean Six Sigma for Services*.



Kimberly Watson-Hemphill  
Coauthor of *Fast Innovation*  
Kristine Nissen Bradley

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**Kimberly Watson-Hemphill, Kristine Nissen Bradley : Innovating Lean Six Sigma: A Strategic Guide to Deploying the World's Most Effective Business Improvement Process (Business Books)** before purchasing it in order to gauge whether or not it would be worth my time, and all praised *Innovating Lean Six Sigma: A Strategic Guide to Deploying the World's Most Effective Business Improvement Process (Business Books)*:

0 of 0 people found the following review helpful. I was very blessed to establish and lead that initiative from 2011-2015 with the help of fantastic practitioners such as Kimberly Watson-Hemphill who with this book has provided a terrific framework for any executive looking to achieve breakthrough results from Lean Six Sigma. Will McDade, Chief Financial Officer, Interstate Batteries, former Senior Vice President, Dr. Pepper Snapple 0 of 0 people found the following review helpful. Very useful next generation book on lean six sigma by Pete Kimberly and her army of great improvement experts (Lisa, Chuck, Mark, Jeff, Randy, etc) have provided a very useful book that explains when and how to use a number of powerful improvement tools. It serves as a great connector between strategy and execution. Their descriptions are much better than previous LSS books which allows for easier teaching and using of these tools with a wide variety of processes. My clients love this book and use it for deeper learning into the tools as well as how to use them and most importantly why these tools are being used. 0 of 0 people found the following review helpful. Excellent book! By veritas This is one of those rare books that shows you more of the nuts and bolts "how" needed for initiating a Lean program. The diagnostic survey alone is worth the price of the book.

The New and Definitive User's Guide to Lean Six Sigma If you're a business manager, you already know that Lean Six Sigma is one of the most popular and powerful business tools in the world today. You also probably know that implementing the process can be more than a little challenging. This step-by-step guide shows you how to customize and apply the principles of Lean Six Sigma to your own organizational needs, giving you more options, strategies, and solutions than you'll find in any other book on the subject. With these simple, proven techniques, you can:

- \* Assess your current business model and shape your future goals
- \* Plan and prepare a Lean Six Sigma program that's right for your company
- \* Engage your leadership and your team throughout the entire process
- \* Align your LSS efforts with the culture and values of your business
- \* Develop deeper insights into your customer experience
- \* Master the art of project selection and pipeline management
- \* Tackle bigger problems and find better solutions
- \* Become more efficient, more productive, and more profitable

This innovative approach to the Lean Six Sigma process allows you to mold and shape your strategy as you go, making small adjustments along the way that can have a big impact. In this book, you'll discover the most effective methods for deploying LSS at every level, from the leaders at the top to the managers in the middle to the very foundation of your company culture. You'll hear from leading business experts who have guided companies through the LSS process—and get the inside story on how they turned those companies around. You'll also learn how to use the latest, greatest management tools like Enterprise Kaizen, Customer Journey Maps, and Hoshin Planning. Everything you need to implement Lean Six Sigma—smoothly and successfully—is right here at your fingertips. When it comes to running a business, there is no better way to improve efficiency, increase productivity, and escalate profits than Lean Six Sigma. And there is no better book on how to make it work than *Innovating Lean Six Sigma*.

From the Back Cover A book that is both strategic and practical, *Innovating Lean Six Sigma* should top the reading list for anyone who wants to successfully implement operational excellence. The methods described in this book will drive significant financial value for your company, engage and develop your employees, and help you meet the ever-changing needs of your customers. Kimberly and Kristine have continued to build on the foundations of everything that we started, advancing the approach based on their work with clients from around the world, and have summarized their learnings in this easy-to-read book. —Michael L. George, bestselling author, *Lean Six Sigma* and *Lean Six Sigma for Services* Our company implemented Lean Six Sigma after a period of rapid growth to become more process-focused, customer-focused, and data driven. The approach engaged and inspired our employees to improve our business processes and we achieved a 10X ROI in the first year. Full of case studies and practical examples from the author's many years of experience, *Innovating Lean Six Sigma* should top the reading list of any business leader. —Tom Wise, CEO, Superior Health Plan The Lean Six Sigma initiative at Dr Pepper Snapple has been a major contributor to its success. In the last four years, their free cash flow has increased to an all-time high and the stock price has more than doubled, outpacing its peers by nearly 100%. Dr Pepper Snapple is now the Consumer Products leader in both inventory and capital productivity and has publicly reported over \$200 million in cash savings all thanks to LSS. I was very blessed to establish and lead that initiative from 2011-2015 with the help of fantastic practitioners such as Kimberly Watson-Hemphill who with this book has provided a terrific framework for any executive looking to achieve breakthrough results from Lean Six Sigma. —Will McDade, Chief Financial Officer, Interstate Batteries, former Senior Vice President, Dr. Pepper Snapple *Innovating Lean Six Sigma* is an executive's how-to guide for deploying and maintaining a successful process improvement initiative. The practical and insightful material has been indispensable in

developing a framework and system to equip and engage our employees to improve the member experience by creating standardized, consistent and value-added processes. -nbsp;Michael Crowl, VP Finance/CFO, University Federal Credit UnionThe Lean Six Sigma principles described in the book have benefitted our business and have resulted in reducing our manufacturing times by over 50% which allowed us to almost double our output! This was accomplished by performing simple line balancing, continuous flow and using a takt rate board to monitor progress. We used these tools to balance the workload to allow for smoother flow and less downtime waiting on the next machine.rdquo;-nbsp;Clint Lundquist, Continuous Improvement Leader, EveriAbout the AuthorKimberly Watson-Hemphill, founder and CEO of Firefly Consulting, is a globally known expert in the field of Innovation and Operational Excellence, and is a co-author of Fast Innovation.nbsp; She has led global Lean Six Sigma deployments in multiple industries including one that saved over \$1B.Kristine Nissen Bradley is a Principal with Firefly Consulting. She is a certified Master Black Belt in both Lean Six Sigma and Design for Lean Six Sigma, and has worked with thousands of business leaders to successfully deploy this methodology over the last 25 years.