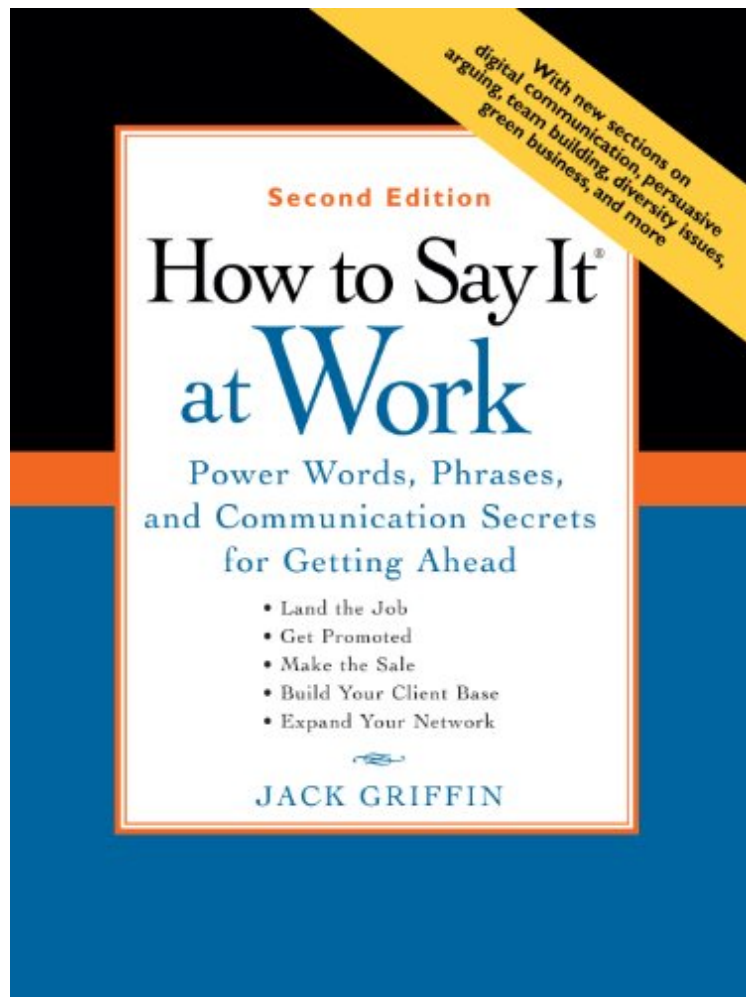


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About the Author Jack Griffin is a writer, communication expert, and consultant to small businesses, entrepreneurs, cultural institutions, and publishers.